
Internal Performance Measures

A001 Collections

Percent of data needing normalization after conversion
Number of unique web page visitors

A002 Administration

100% completion of Position Descriptions and Performance Development Plans
Decrease the time to fill vacant positions
Completion of unit cost measurement for agency activities

A003 Outreach

Percentage of Heritage Capital funds reappropriated
Number of unique web page visitors
Maintenance cost per square foot at SCMOC

A004 Education

Good or excellent rating on teacher survey
Number of users of curriculum websites

A005 Member, Donor, Public Relations

Number of members

A006 Museum Operations

Cost per square foot to maintain State Capital Museum and Outreach Center
Cost per square foot to maintain Tacoma facilities and grounds

A007 Exhibits

None